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Check out our Blog:
<https://cdsaqs.com/blog/>

Our Mission

CDS AQS provides a total business management solution for small to mid-sized companies by establishing quality and business management systems, providing employee training and development and optimizing company processes and systems to increase profitability and efficiency.

Our Motto

Partnering with small to mid-sized companies to reduce customer risk and increase profitability by optimizing internal processes via risk identification, variation management and human capital investment.

Our Goal

Our goal is to take your company data and turn it into action via system solutions tailored specifically to your company's needs. These system solutions will then allow you to better utilize both human and equipment resources.



QMS Documentation

How much documentation is enough?
How much documentation is too much?



Rather than attempt to document everything, your organization should set criteria for what needs to be documented.

Best practices for internal documentation:

- 1. Simplicity:** Use clean and concise language that is accessible to all stakeholders
- 2. Useability:** Ensure documents are well-organized, easy to navigate, and readily accessible to relevant personnel
- 3. Consistency:** Ensure uniformity in document formatting and terminology
- 4. Accessibility:** Make documents readily available to authorized personnel

Excessive internal documentation causes:

- Information overload
- Impacts productivity
- Can lead to inferior products



Either you manage your QMS or it will manage you!

Need help in slimming down your documentation?
Let **CDS Advanced Quality Solutions** help!



KPI's for Processes



Why Process KPI's matter. Process excellence is a key competitive differentiator. Research shows organizations with mature process management practices achieve 30-50% higher productivity and 40% greater customer satisfaction.

The list below are KPI's to monitor process performance:

- 1. Process Effectiveness** is the delivery of a qualified service or product in a way that it satisfied customers. May include: **Quality, Error Rate, Customer Satisfaction, and Conversion Rate.**
- 2. Process Efficiency** measures the allocation and utilization of resources, the employee skills, proportion of non-value-added activities, delay times. May include: **Cost, Resource Efficiency, and Return on Investment.**
- 3. Process Cycle Time** measures how long time it takes to complete a given task. May include: **Total Lead Time/Throughput Time, Value-Added Time, and Turnaround Time.**
- 4. Internal Process Compliance** provides insight into possible causes for non-conforming processes compared to standard operating procedures and best practices. May include: **Risk Mitigation Timeframe, Mean Time to Issue Resolution, and ESG performance.**



Need more information on Process KPI's?
Let **CDS Advanced Quality Solutions** help!





Evaluation: How?

Assessing supplier performance not only satisfies an AS9100D/ISO 9001:2015 requirement, but also brings real benefits for your business and improvements in cost, quality, and delivery in your supply chain.

In order to have an effective evaluation method your organization needs to define what criteria your going to use. Your criteria can be different for a COTS Distributor vs the need for a NADCAP supplier. And if the supplier is Customer directed what criteria will be used for them? The goal is to build a low-risk, best-in-class supplier portfolio.

There are several initial evaluation methods that can be used: Supplier surveys, Onsite visits/evaluations, Reference checks, 3rd Party Evaluations, Remote evaluation, Desktop review, Data collection from external sources.

Here are some risks associated with evaluating suppliers:

- **Financial stability** - Are they financially healthy?
- **Operational capabilities** - Can they deliver on time and consistent?
- **Compliance & regulatory risks** - Are there any compliance issues?
- **Geopolitical risks** - Consider political and economic factors.

Perfectly implemented, your organization may find that decreased costs, increased compliance, better quality, shorter delivery time, and improved relationships are all tangible benefits of effective supplier management. In these competitive times, who wouldn't want that?

Climate Change

Here are some ways that can help your organization to address climate change:

SWOT Analysis:

S	Land use planning
W	Low climate change awareness level
O	Established weather monitoring
T	Tornadoes, Floods, Hurricanes, Extreme Cold, Smog

Disaster Recovery Plans / Emergency Contingency Action Plans



A disaster recovery plan is a detailed document that outlines how your organization will respond effectively to an unplanned incident and resume business operations.

Climate change is shifting the geographic areas affected by certain types of natural hazards.

Organizations must routinely reevaluate the risks they face and appropriately update their hazard mitigation and preparedness plans for all natural and human-causes threats.

Having issues with maintaining Climate Change?

Let CDS Advanced Quality Solutions Help!



Do you need more information on Supplier Evaluations? Let CDS Advanced Quality Solutions help!



Interested Parties (Part 3)



Lets explore some of the Needs & Expectations of your "Interested Parties".

Interested Party	Needs, Expectations, and Issues
Employees	Professional development, job security, good working relationship and environment, health and safety, recognition and reward, training in OJT, JHA's, SDS's, employee training for new materials and products, language translation, internal communication
Customers	Good quality and design, on time delivery of products and services, excellent customer service and communication, low cost, responsible use of chemicals
Suppliers	Prompt payment, good partner relationship, clear PO requirements, communicate company statutory and regulatory requirements, continuity, mutual benefit
Owners, Shareholders, Board	Sustained profitability, business continuity, return on investment, transparency, complaints with legal, contractual, and customer requirements
Society and Government	Environmental protection, ethical behavior, compliance with statutory and regulatory requirements, conformity to industry codes and standards, OSHA trainings, safety trainings
Climate Change and Carbon Footprint	Reducing air emissions, alternatives to fossil fuels, be aware of extreme weather changes, technology oriented towards sustainable development, reduce environmental impact, responsible recycling, responsible waste management



Need help identifying your Interested Parties? Let CDS Advanced Quality Solutions Help!



Contact Us Today

If you like our Newsletter, share with your friends and Colleagues!

Do you have topics you would like to see?

Do you have the need for trainings?

CDS AQS is here to help you!

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