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Our Mission
CDS AQS provides a total business management solution for small to mid-sized companies by establishing quality and business management systems, providing employee training and development and optimizing company processes and systems to increase profitability and efficiency.

Our Motto
Partnering with small to mid-sized companies to reduce customer risk and increase profitability by optimizing internal processes via risk identification, variation management and human capital investment.

Our Goal
Our goal is to take your company data and turn it into action via system solutions tailored specifically to your company's needs. These system solutions will then allow you to better utilize both human and equipment resources.

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Who Are Interested Parties?



Interested Parties are defined as individuals or organizations that can affect, be affected by, or perceived themselves to be affected by a decision or activity.

Because interested parties can affect the organization's products and services, customer satisfaction, and statutory and regulatory requirements, it is critical to determine who the relevant interested parties are and what their needs and expectations include.

Understanding the needs and expectations of Interested Parties:

- Identify the parties who affect or could affect your QMS.
- Consider how interested parties affect or could affect your ability to provide products and services that meet customer requirements.
- Consider how interested parties could affect your ability to provide products and services that meet statutory and regulatory requirements.
- Clarify and understand their unique needs and expectations.
- Monitor and review information about your interested parties.



**Having issues on Interested Parties?
Let CDS Advanced Quality Solutions help!**



Actions to Address Risk and Opportunities



When planning the QMS, it is critical that you understand the risks and opportunities that exist and could affect the QMS. This is done by considering the context of the organization and the needs and expectations of interested parties in order to determine the risks that need to be addressed.

The purpose for identifying and addressing risks and opportunities is to ensure that the QMS will achieve the expected results and achieve improvements, and that desirable effects will be enhanced. These planned actions will later be evaluated for effectiveness.

Plan how you're going to manage risks and opportunities:

- Consider your organization's risk treatment options.
- Define actions to address risks and opportunities.
- Define actions that you can take to address the risks and opportunities that could influence the performance of your QMS or disrupt or damage its operation.



**Need more information on Risks & Opportunities?
Let CDS Advanced Quality Solutions help!**





Employee Onboarding

Hiring a new employee can be an exciting time for any organization. You may be thrilled to have them on board, and they're probably ready to hit the ground running with new projects.

While it's important for new hires to get to work and start using their skills, it's equally as important that they understand and align with the company's culture, values, policies, and practices. A robust onboarding program can get them started on the right foot.

Organizations that create an effective onboarding experience have employees who are more bonded to them in multiple ways. When employees feel connected to their organization, they are much less likely to leave.



Having issues with creating a robust Onboarding Process? Let CDS Advanced Quality Solutions Help!



Operational Risk



Clause 8.1.1 takes the spotlight, stipulating that organizations must devise, implement, and control a process for managing operational risks. This process encompasses risk criteria, identification, assessment, communication, mitigation actions, and acceptance of residual risks. Importantly, evidence of operational risk management should weave through the product lifecycle.

Establish an operational risk management process:

- Plan your operational risk management process.
- Develop a process to manage your operational risks.
- Implement your operational risk management process.
- Assign operational risk management responsibilities.
- Manage your product and service management risks.
- Apply the actions that must be taken to mitigate the operational risks that exceed the limits set by your risk acceptance criteria.
- Control the risks that remain after you've implemented actions to mitigate unacceptable operational risks.
- Control your operational risk management process.



Do you really know your Operational Risks? Let CDS Advanced Quality Solutions help!



Documenting your QMS



It is important to remember that the documentation system is there to serve you and the QMS, not the other way around. "Keep it Simple"

QMS documentation includes all of the procedures and records required by the standard, as well as any documents that you have identified as necessary to ensure and demonstrate that your QMS processes are correctly performed. Many factors affect documentation, including complexity of the processes, size of the organization, media used for the information, and the competence of employees.

The standard requires that the documented information you need for your QMS is properly identified and described, adequately protected, stored and preserved to maintain legibility, distributed and retrieved to ensure appropriate use, and controlled when changes are made. Documented information must be adequately reviewed and approved prior to use to ensure that the information is fit for the intended purpose.

Another important note is that you must have controls in place to prevent the unintended use of obsolete information.



Need help streamlining your QMS Documentation? Let CDS Advanced Quality Solutions Help!



Contact Us Today

Your feedback on the Newsletter is appreciated.
Do you have topics you would like to see?
Do you have the need for trainings?
CDS AQS is here to help you!

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