



**In This Issue**

**Monthly Newsletter:**

**Oct 2024**

Climate Change



**Climate Change**



Can climate change impact our company? The answer can be no, but your organization will have to **PROVE** they aren't affected.

Here are some risks:

- 1. Physical Risks:** Extreme weather events like hurricanes, floods, and heatwaves can damage infrastructure, disrupt supply chains, and affect operations.
- 2. Transition Risks:** As society shifts towards a low-carbon economy, changes in regulations, technologies, and market preferences can increase costs, affect the viability of certain products or services, and alter asset values.
- 3. Operational Disruptions:** Climate change can lead to resource shortages (e.g., water scarcity), affecting production processes and increasing operational costs.
- 4. Reputation and Liability:** Companies may face reputational risks and potential liabilities for greenhouse gas emissions, impacting brand value and leading to legal challenges.
- 5. Market Opportunities:** On the positive side, there are opportunities in developing sustainable products and services, improving energy efficiency, and investigating in renewable energy.

**Check out our Blog:**  
<https://cdsaqs.com/blog/>

**Our Mission**

CDS AQS provides a total business management solution for small to mid-sized companies by establishing quality and business management systems, providing employee training and development and optimizing company processes and systems to increase profitability and efficiency.

**Our Motto**

Partnering with small to mid-sized companies to reduce customer risk and increase profitability by optimizing internal processes via risk identification, variation management and human capital investment.

**Our Goal**

Our goal is to take your company data and turn it into action via system solutions tailored specifically to your company's needs. These system solutions will then allow you to better utilize both human and equipment resources.



**Having issues on how to address Climate Change?  
Let CDS Advanced Quality Solutions help!**



**KPI's for Top Mgt.**



"Triaging a patient...You don't check for a pulse by the foot, you check close to the source."

In this installment of our KPI discussion, we'll focus on high-level quality objectives.

1. Why do we need to set quality objectives? They set the direction and performance expectations of your organization. They help your organization align its efforts towards achieving the desired levels of quality and performance.
2. Top Management in your organization sets **High-Level** quality objectives to ensure alignment with strategic goals and continuous improvement.

Here are some examples:

**Customer Satisfaction, Operational Efficiency, Compliance & Risk Management, Innovation & Improvement, Sustainability & Climate Action, Employee Engagement & Development.**

<b>S</b> Specific Set goals with enough details to know what success looks like	<b>M</b> Measurable Set goals with quantifiable success items	<b>A</b> Action-Oriented In your goals write down the specific steps you need to reach success	<b>R</b> Realistic Given my time and other constraints, can I reach this goal?	<b>T</b> Timely Set goals with a time constraint.
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**Need more information on critical KPI's?  
Let CDS Advanced Quality Solutions help!**



# Control of Externally Provided Processes Products, and Services (Part 1)



Lets talk about 8.4.1. What are externally provided processes, products, and services? Examples can be: heat treat, plating, manufactured parts, anodizing, painting, assembly, welding, testing, etc.

Have you really reviewed **ALL** of your externally provided processes, products, and services?

Below are questions you will need to be able to answer:

1. How do you prove outside processes, products, and service produce conforming parts?
2. If a customer specifies/requires you to use a specific supplier how is this done and how is it proven that the supplier was used?
3. How is risk associated with outside suppliers identified and managed?
4. How are the required controls (flow downs) to suppliers applied to sub-tier suppliers? How do you ensure that those requirements are met?

Maintaining a good balance of control on your supply chain is crucial for ensuring quality, efficiency, resilient, and compliant with quality standards.



**Do you need more information on Supplier Management? Let CDS Advanced Quality Solutions help!**



## Calibration

A strong Equipment Calibration Plan is crucial for accuracy and reliability of equipment.

Importance of equipment calibration:

- Accurate measurements
- Improved equipment reliability
- Compliance with regulations
- Increased efficiency
- Extended equipment life
- Improved quality control
- Enhanced customer trust & satisfaction
- Cost savings
- Safety assurance
- Data integrity
- Compliance with QMS
- Improved risk management
- Continuous improvement
- Efficient resource utilization

This plan minimizes errors, prevents malfunctions, and improves product or service quality.



**Having issues with maintaining your calibration program? Let CDS Advanced Quality Solutions Help!**



## Interested Parties (Part 2)

Per the standard you need to determine the Interested Parties **relevant** to the QMS, **their requirements**, and **review them**. Has your organization considered all possible Interested Parties that are **relevant** to your QMS?

Below is a list of **Interested Parties** to consider:

- Employees
- Facility & Equipment
- Owners/Shareholders/Board
- Certification Bodies
- Society & Government
- Emergency Services
- Bank/Finance/Credit Agencies
- Landlords
- Climate Change/Carbon Footprint
- Aviation/Space/Defense
- Statutory & Regulatory Requirements
- Customers
- Suppliers
- Retailers & Distributors
- Competitors
- Transportation Companies
- Local Utility Companies
- Insurance Companies
- USA & Worldwide Economy
- Local Residents
- The End users
- Labor Unions



Interested Parties Part 3 for November. Dive into what the requirements of these interested parties are!



**Need help identifying your Interested Parties? Let CDS Advanced Quality Solutions Help!**



## Contact Us Today

If you like our Newsletter, share with your friends and Colleagues!

Do you have topics you would like to see?

Do you have the need for trainings?

**CDS AQS** is here to help you!

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